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**From the Executive Director**



As I write this column, I have so enjoyed the days of October. The intense heat of Louisiana's summer has begun to give way to the glory of autumn. Our daylight will be shorter and we will soon celebrate the close of a historical year for this state. For me, 2016 is certainly one I will surely remember.

We began our year with much anticipation with the inauguration of a new Governor. For many of us, optimism was high. Fiscal problems for the state resulted in three difficult legislative session. Finally, the end of the regular session came and we thought we could breathe a sigh of relief. The month of June drew to a close and we looked forward to other events on the calendar.

Then came the events of July. We celebrated the fourth. In the Chapter we were planning our board retreat and welcoming new board members. The association was in the beginning phase of modernization and revitalization. Then, on July 5, the Baton Rouge community experienced the shooting death of Alton Sterling, the protests in Baton Rouge, and the fatal shooting of three law enforcement officers. Even though it may not have happened in your community, everyone in the state was impacted. How could things get any worse in our state? We knew we had tough times ahead in our communities as we collectively searched for how we got here.

Two week later, the rains came. It was a historic event. Some said a 1,000 year event. The state experienced rain levels between 20 to 34 inches in various parts of the state over two days. There was massive flooding, heroic rescues, federal disaster declarations, large shelters managed by volunteers, lobbying Congress for support and the coming together of communities to help their fellow citizen. There are 20 parishes that have been declared federal disasters. Over 110,000 homes flooded. The openings of schools were delayed because many had flooded. Many of our fellow citizens had lost everything. As a state, we had been in this situation before. As always we rely on each other in the initial days following these events. We now celebrate the term, "Cajun Navy". They rescued many and did not ask for recognition but we are all so appreciative of their efforts.

Social workers are not immune from disasters. When these events occur in their communities, they are often called upon to serve in a first responder roll. As the days and weeks go by after the initial event, the role of the social worker changes to one of therapist, agency administrator, policy advisor, and advocate. In evaluating the impact of how human services are being delivered and sustained, one looks to the governmental entities that have a responsibility to respond and support the citizens during these difficult times. The coordination of the supports and services is vital. There may be times when we assume an advocate role for our client(s).

Even though we know the human impact of disaster, it does not make the work and response any less difficult. For those who are now facing a difficult recovery moving forward, the social work profession has been on the front lines. Many of you provided services in the shelters. You are providing supportive counseling and doing your best to have an impact. I salute you. I am proud to be part of this great profession.

Some of you were directly impacted with flooded homes, cars, schools, and places of employment. We know that this will not be an easy recovery. Again, it will take years. Communities will be rebuilt; however, some of the residents may make the difficult decision to relocate leaving behind memories, good and bad. It is part of that individual's history.

*Continued on Page 5*



I attended my first National Board meeting in September held in Washington, D.C. as the Chair for the Council of Chapter Presidents (COCP). The purpose of the COCP is to strengthen and unify chapter leadership, communication ideas and concerns to the NASW's National office more effectively and provide support for Chapter Presidents. I lead my first meeting by discussing matters related to Modernization, updates regarding social work funding for education for students, the recruitment of new and younger social workers, retaining current social workers and retraining experienced social workers. We all must invest (reinvest) in NASW to help the profession to continue to progress. Social Work salaries are known to be among the lowest for professionals with Master's level education. The advocacy on behalf of the profession would not exist without NASW. I stand firm and strong on my mission as a leader to continue to support the organization and the profession to the best of my ability and I ask that you join me.

Now that we have the Presidential election behind us, many are struggling emotionally, some were triggered by words that created a more volatile environment and created a space that made it more comfortable for some to promote hate and violence. As Social Workers, how do we cope with the rise of these particular issues in our communities? Some of the greatest challenges that Social Workers are facing today (added to the rise of the issues mentioned above) regarding Social Justice are homelessness, LGTB youth support and services, social services funding, poverty and education cuts. Social Workers are often over worked, over looked and under paid. How do we take care of ourselves in a society that demands so much from us, but does not necessarily recognize the value in our work? It is important to be mindful of your stress levels and set goals for the near future to preserve time and space just for **you**. Allow yourself time to relax and reflect on things in your life that make you happy, focus on things that comfort your soul, do not get bogged down in the holiday stressors, exercise or take up a new hobby. Most importantly, remember why you became a Social Worker and know that you are needed and valued by NASW.

## NASW-LA is seeking input from the membership

in regards as to what is happening in your community.

Send in articles that would be of interest to your fellow social workers around the state. Perhaps someone in the social work field was featured in the local news or was singled out for helping in the community.

Send that information to the Chapter Office at [admin@naswla.org](mailto:admin@naswla.org) with contact information so that approval for re-printing the information can be obtained.

There are so many of us out there doing the little things each day to make this a better place to live and we need to tell their stories. By doing this we not only are acknowledging their service, but it could possibly help someone else in their community.

Let us hear from you.

## Message from your Regional Chairs:

The regions have begun to make plans and arrangements for the upcoming years regional meetings.

Interested members that would like to help in their region, please contact your regional chair for further information.

Anyone interested in presenting at their own regional meeting or another region, please contact the respective regional chair.

Continue to check the NASW-LA website at [www.naswla.org](http://www.naswla.org) under Regional News to see the most updated information on your regions meetings. You will note that many of the regions do not hold regional meetings in the summer months.

Thank you to all of our regional chairs for their hard work and the support that they give all of us.

Dear Colleagues,

“Career Protection” is having a professional association with the resources to protect the practice of social work. Why is malpractice insurance not enough? Because your malpractice insurer will not do the following - but NASW at the national level and through the Louisiana Chapter will:

- ◆ Provide highly discounted quality Continuing Education programs that are presented at regional locations and an outstanding Annual Conference.
- ◆ Provide consultation on ethical, practice, and career issues.
- ◆ Deliver critical, up-to-date information on laws and regulations that affect your practice.
- ◆ Continue to be a vigilant voice for Social Work practice and the profession at the Louisiana State Capitol and in Washington, DC.
- ◆ Work with stakeholders that have similar focus on issues that are important to the social work profession.
- ◆ Serves as a key resource for the profession of social work on issues and practice concerns.

I know that for some of you there has been concern regarding professional liability insurance and at least one carrier has suggested that social workers only need their liability policy to have practice protection. I do not know if your decision on joining or renewing membership is based on this issue but if that is the case keep in mind that no matter where you get your malpractice coverage, no insurer will advocate for you at the Legislature or with the executive branch. Protecting your career is more than having liability coverage; it requires having an organization that is working to protect the social work profession.

Without a strong NASW, our profession will lose ground, our jobs and practices will slowly erode, taken over by “related degrees” because everyone thinks they can do social work. As a practicing social worker “Career Protection” comes with joining and maintaining your NASW membership.

When your NASW renewal comes due, remember you are not just renewing a membership – you are buying yourself “Career Protection” from the best available source! Your NASW membership assures a strong Louisiana Chapter and a strong Louisiana Chapter assures that we are here to support you.

Sincerely,

Carmen D. Weisner, LCSW, ACSW  
Executive Director

## Licensing Board Information

### LOUISIANA STATE BOARD OF SOCIAL WORK EXAMINERS

18550 Highland Road, Suite B, Baton Rouge, LA 70809 \* 225-756-3470 or 1-800-521-1941 (Louisiana Only)

#### Dates for 2017 LABSWE Board Meetings

(All meetings are held at the Baton Rouge Board Office - Call the Board Office for times of the meetings)

January 6 \* February 10 \* March 17 \* April 21 \* May 19  
June 16 \* July 21 \* August 25 \* September 29 \* November 3 \* December 8

#### Dates for 2017 LABSWE BACS ORIENTATION MEETINGS

January 13 \* March 24 \* May 20 \* July 28 \* September 23 \* November 18

[Click here to visit the Licensing Board's website at www.labswe.org](http://www.labswe.org)

# Letter to LABSWE from NASW-LA

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700 North 10th Street, Suite 200, Baton Rouge, LA 70802  
225.346.1234 » [naswla.org](http://naswla.org)

A decorative graphic consisting of a thick, curved band that starts with a dark red color on the left and transitions through green and yellow to a light green on the right.

## Licensing Issues To Bring To LABSWE

September 9, 2016

The NASW-LA Chapter has experienced an increase in the volume of calls to the chapter office during July and August. The volume increase is directly related to issues around license renewals. These are concerns that have been brought to our attention:

1. No advance notice to social workers about the change in the need to upload information about CEUs earned during the collection period.
2. Not able to access their online profile because of system issues. Several tried numerous times before they called NASW-LA in frustration. We tried to help but their username/password needed to be rebooted or reset.
3. What are social workers who do not have access to computers, scanners, etc. to do to renew their license? One social worker had a form mailed to him, he completed the form and mailed it in early July and by the end of August, his license was not renewed. He too had tried on numerous occasions to reach the board by phone but was unsuccessful. I sent email to Emily about this situation. I had hoped that his license did not lapse but alas my check on Wednesday shows it had lapsed.
4. No cards mailed to credentialed social workers. Many relied on the LouisianaNASW Facebook page to have social workers advise what they had been told by LABSWE staff on various issues. Finally, credentialed social workers got an email that advised of problems and we could print out information from website. I completed my renewal in the first week of July and still do not have my card.
5. Many complained that their voice messages were not returned by LABSWE staff so they called us to try and get some type of help. During the time of license renewal, has LABSWE not hired additional staff to do follow-up? This needs to be something that you budget for next year. What about additional phone lines?
6. No notice to credentialed social workers that you were not going to waive the processing fee. This was a hot topic at a recent meeting of the retired social workers meeting.
7. No notice that you would not accept personal check for individuals who were granted extension for their CEU collection, signed consent agreement and order, tried to pay fine by check so LABSWE lapsed her license. So, how could the social worker anticipating that the Board would follow Section §2714(a)(2) of the Practice Act which states, "Failure to fulfill these requirements shall cause the license, certificate, or registration to lapse, and any application for renewal will be declined until the continuing education requirements have been met" now have a lapsed license? Since her license had not expired, and she completed the requisite 20 hours of Continuing Education, and had completed the requisite 10 hours of Clinical Continuing Education, she signed the consent agreement and order and expected the Board would renew her license. You will notice that the Practice Act gives the Board the authority to not renew her license "until the continuing education requirements have been met". She has now secured the number of hours and the lapsed is confusing to her and seems unjustified. Are there others who have been similarly impacted?

8. We would suggest that the board follow the provisions of the Practice Act in this area and give a license as soon as CEU's complete. Requiring a consent decree before giving license is using power the law does not support to levy fines. Also, the board should rescind all of the consent decrees that they have if the social worker secured needed CEU's prior to August 31, 2016.
9. Former BACS profile still shows social workers they previously supervised (several years ago). Why are these still there if the supervision was completed and the social worker is now independently licensed? Showing these names infers that they are still being supervised.
10. In the last month of renewal, the Baton Rouge, Covington, and Lafayette regions were impacted by historic flooding. Many were absorbed in life and death struggles, lacked ready access to computers, lost documents, and inability to get LABSWE staff on the phone. Will any provisions of section 2714 D. and E. be applied for these historic events?

Respectfully Submitted,



Carmen D. Weisner, LCSW, ACSW  
Executive Director of NASW-LA

# Response from LABSWE to NASW-LA

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## LOUISIANA STATE BOARD of SOCIAL WORK EXAMINERS

NOV 18 REC'D

November 14, 2016

Carmen Weisner, LCSW  
NASW-LA Chapter  
700 North 10<sup>th</sup> Street, Suite 200  
Baton Rouge, LA 70802

Dear Ms. Weisner:

Thank you for your letter outlining some of the concerns generated by the renewal process. As we see it, there were two main issues. One was the roll out of the new process, which included some glitches as well as difficulty for some people learning to navigate the new system. The other was the overwhelming number of people who did not complete their continuing education hours as required by law, which diverted staff time, which otherwise could have been spent on the phone, answering questions, easing the renewal process, and thus reducing some of the need people felt to call you and tie up your systems as well.

1. Your point about forewarning people to the change in the need to upload information about continuing education hours earned during the collection period is well taken. However, because of the change, we were alerted to the much larger problem of people not completing their continuing education. As you know our mission is to protect the public, and we have very little means to be proactive in doing so. Requiring a minimum number of hours of continuing education is a very basic standard. As we are all taught in social work school, we should strive to be self-motivated, lifetime learners. It is very surprising to realize the number of people who risk their license, and only complete the required number of continuing education because they think they may be audited. NASW has been a leader in promoting ethical standards, so I know we can agree that it is unethical to falsely attest to something on a renewal application. However, as evidenced by the number of people who have in the past made such attestation and the relative number of people who this year admittedly did not complete their continuing education, that is what appears to have taken place. I am sure you would share our concern if you understood the volume of people we are talking about.
2. There were a number of people who called NASW in frustration due to problems being able to access their online profile due to system issues. There are renewal instructions on the website. Here is the link <https://www.labswe.org/page/renewal-instructions>. We are also adding an online tutorial.

18550 HIGHLAND ROAD, SUITE B, BATON ROUGE, LOUISIANA 70809  
Phone: 225-756-3470 or in LA 1-800-521-1941 Fax: 225-756-3472  
Email: [socialwork@labswe.org](mailto:socialwork@labswe.org) Web Site: <http://www.labswe.org>

3. You expressed concern about people who do not have access to computers and scanners. In such cases, we accept the renewal application and continuing education by mail. The online process is intended to make the renewal process easier for the licensee and board staff. Please bear in mind that a caller may not be telling you the full story about why they were not able to renew the license. The gentleman you referred to in your letter did not complete and return the Continuing Education Report Form. In reference to the same gentleman, when staff returned his phone call, there was not an avenue to leave a message. There were a number of people whose feedback to us was that the staff was helpful, the process was easy, with some licensees even thanking us for asking for their continuing education.
4. Renewal cards were not mailed out in a timely way. This is true for many people, and it was not our intention. This difficulty was, while inconvenient, not insurmountable. There was still a way to verify status of licensure online. Online verification provides real time, primary source information. There are jurisdictions and professions that do not issue cards at all, but allow for inquiries on their website. This is something that the Board is considering as a cost saving measure, but with adequate notice to licensees.
5. There was a question about adequate staffing. We did hire extra staff to help with the licensing process, and we regret that people had difficulty getting through on the phone lines. We did anticipate that there could be problems with the launch of the new website. We did not anticipate, nor could we, the amount of staff time it took to assist social workers that did not complete their continuing education by the June 30 deadline.
6. Notice was not provided to social workers that the online processing fee was not going to be waived. The LABSWE Spring 2016 Newsletter announced the \$3.00 service fee on all electronic commerce, to include applications and renewals.
7. This appears to be a two part question. We have not accepted personal checks since 2011. As for the language of the law, you are referring to 2714(A)(2). Please read further to 2714(C), which states that "if a social worker fails to complete the continuing education requirements by June thirtieth of each year, at the licensed, certified registered level, he may not practice social work. We were originally advised to offer Consent Agreement and Orders so that social workers could continue to practice social work after June 30 without having met the continuing education requirements by the deadline of June 30. After reconsideration, legal counsel advised that the better course of action is to delay the processing of the renewal until the continuing education requirements are met.
8. As you know, the board voted on October 7, 2016 to rescind all Consent Agreement and Orders offered to those that did not complete continuing education by June 30. A copy of the Board Order which replaced the Consent Agreement and Order is enclosed for review.
9. There was a problem with our former database that would not allow BACS to update the names of those they are supervising. The new database allows BACS to update this information via their dashboard under the Employment section.
10. Those who were impacted by the historic flooding and lost their continuing education information, were allowed to renew without entering the continuing education events in the CEU folder of their dashboard.

We hope that the above provides some clarity as to the activities of the Board during this difficult, confusing time. As always, your input and ideas are most appreciated.

Sincerely,

A handwritten signature in black ink that reads "Judith Haspel, LCSW". The signature is written in a cursive style with a large initial "J".

Judith Haspel, LCSW-BACS  
Chairperson

JH/ed

Enc



# LOUISIANA

## STATE BOARD *of* SOCIAL WORK EXAMINERS

The Board, after posting appropriate notice, convened a special meeting on October 7, 2016, at 9:00 a.m. to consider concerns raised about the Board's use of the Consent Agreement and Order process for social workers who did not timely complete the specified hours of continuing education required for renewal and who had not been granted a continuing education extension for extenuating circumstances authorized by La. R. S. 37:2714 (E).

Present for the meeting were Yolanda Burnom, LCSW, Judith Haspel, LCSW, Carla Moore, LMSW, and John Shalett, LCSW.

The Board, following the recommendation of legal counsel, voted unanimously to issue the following Order:

### ORDER OF THE BOARD

#### IT IS HEREBY ORDERED:

1. The Consent Agreement and Order will no longer be used to address the untimely completion of the specified hours of continuing education required for renewal;
2. All Consent Agreements and Orders entered into between the Board and social workers who did not timely complete the specified hours of continuing education required for renewal in the calendar year 2016 are hereby rescinded; and, **IT IS FURTHER ORDERED** that any fines imposed by such Consent Agreements and Orders be refunded to the involved social workers and that Board Staff notify the Association of Social Work Board's Public Protection Database (ASWB PPD) and the National Practitioner Data Bank and the Healthcare Integrity and Protection Data Bank (NPDB-HIPDB) of this Board Action for any social worker whose Consent Agreement and Order related to 2016 continuing education requirements had been published or reported to such agencies;
3. The time period for social workers to submit the specified hours of continuing education required for 2016 renewal is hereby extended until December 31, 2016. Social workers who fail to submit to the Board the completed specified hours of continuing education required for 2016 renewal by December 31, 2016, will be subject to disciplinary action under La. R. S. 37:2717 (A) and (5).

Louisiana State Board of Social Work Examiners  
October 7, 2016

By: \_\_\_\_\_, Chairperson

# Regional News

## ALEXANDRIA REGION

By: Janice Hill, LMSW, Chair

**December 7, 2016**

**Time:** 11:00 am – 1:00 pm

**Topic:** Alcohol and Drug Addiction and Treatment Protocols  
2 Clinical CEU's

**Presenter:** Ron Schneider, LCSW

**Location:** Westside Regional Library,  
5416 Provine Place

**Upcoming Meetings – SAVE THE DATES**

January 4, 2017

February 1, 2017

March 1, 2017

April 5, 2017

May 3, 2017

June 7, 2017

For additional information contact:

For more information contact  
the Janice Hill at  
[alexandrianasw@gmail.com](mailto:alexandrianasw@gmail.com)

## BATON ROUGE REGION

By: Carmen P. Williams, Ph.D., LMSW, Chair

**Thursday, December 15, 2016**

**Time:** 8:30 am - 9:30 am

**Topic:** "Military Mental Health -  
A Mind at War"  
1 Clinical CEU

**Presenter:** Maisa E. Shelmire, LCSW

**Location:** Baton Rouge Rehab Hospital  
8595 United Plaza Blvd

For more information contact  
Carmen P. Williams, at  
[naswbatonrouge@gmail.com](mailto:naswbatonrouge@gmail.com)

## FLORIDA PARISHES

By: Adrienne Garner, LCSW-BACS, Chair

Check the website and Facebook for  
Regional Meetings in 2017

There will be a \$10.00 per CEU charge for non-  
members wishing to receive CEU's. Any non-  
member not wanting CEU's may attend free of  
charge. For more information, please contact  
Adrienne Garner, Florida Parishes Regional Chair  
at [floridaparishes.sws@gmail.com](mailto:floridaparishes.sws@gmail.com)

## HOUMA THIBODAUX REGION

By: Peggy Bowers, LMSW, Chair

**Friday, December 9, 2016**

**Time:** 1:00 pm - 4:00 pm

**Topic:** "Advanced Integrative Therapy:  
An Introduction & Its Use in  
Disaster & Trauma"  
1 Clinical CEU

**Presenter:** Susan Josephson, MA, MSW

**Location:** Magnolia Family Services

For more information contact  
Peggy Bowers, LMSW, Chair at  
[midnight\\_1019@yahoo.com](mailto:midnight_1019@yahoo.com)

## LAFAYETTE REGION

By: Crystal Rodriguez, LMSW, Chair

Check the website and Facebook for Re-  
gional Meetings in 2017

There will be a \$10.00 per CEU charge for  
non-members wishing to receive CEU's.  
Any non-member not wanting CEU's may attend  
free of charge. For more information, please contact  
Crystal Rodriguez, LCSW at [c.rod@hotmail.com](mailto:c.rod@hotmail.com)

## LAKE CHARLES REGION

By: Phyllis Sensat, LCSW, Chair

Meeting are the first Friday  
of each month from 11:30 am - 1:00 pm  
in the conference room of Heritage Square.

For more information contact  
Phyllis Sensat, Chair at  
[donnygirl59@yahoo.com](mailto:donnygirl59@yahoo.com)

## MONROE REGION

By: Antoinette Hoard, RSW, Chair

**Friday, December 16, 2016**

**Time:** 8:30 am – 9:30 am

**Topic:** "Death and Dying"  
1 Clinical CEU's

**Presenter:** Edgar P. Guedry, LCSW-BACS,  
ACSW, ACHP-SW

Breakfast sponsored by St. Joseph Hospice

**Location:** Children's Coalition of  
Northeast LA  
1363 Louisville Avenue

**Friday, January 20, 2017**

**Time:** 8:30 am – 9:30 am

**Topic:** "Significance of Dreams"  
1 TBA CEU's

**Presenter:** Meda Killgore, LCSW  
**Location:** Children's Coalition of  
Northeast LA  
1363 Louisville Avenue

**Friday, February 17, 2017**

**Time:** 8:30 am – 9:30 am

**Topic:** "TBA"  
1 TBA CEU's

**Presenter:** TBA

**Location:** Health Unit Community Room

**Friday, April 21, 2017**

**Time:** 8:30 am – 9:30 am

**Topic:** "TBA"  
1 TBA CEU's

**Presenter:** Carmen D. Weisner, LCSW,  
ACSW, Executive Director NASW-LA  
**Location:** Health Unit Community Room

For additional information contact:  
Antoinette Hoard at [monroenasw@gmail.com](mailto:monroenasw@gmail.com)

## NEW ORLEANS REGION

By: Mallory Lafargue, LCSW, Representative

**Wednesday, December 7, 2016**

**Time: 4:00 pm – 6:00 pm**

**Presenter, Title and CEUs to be announced**  
Educare New Orleans / 3801 St. Bernard Ave  
All meetings are free for members and \$10/  
CEU for non-members.

Please email questions or RSVPs to  
[NASWneworleans@gmail.com](mailto:NASWneworleans@gmail.com)

For more information, please contact  
Mallory Lafargue, LCSW at [naswnola@gmail.com](mailto:naswnola@gmail.com)

## SHREVEPORT REGION

By: Leesa L. Sitter, LCSW, DCSW

Please note there is a new meeting place for our  
monthly meetings held the first Thursday of the  
month at noon. It is Highland Center (Chapel) 520  
Olive Street, Shreveport, LA.

In October Susan Diane Shelton Ingles spoke on  
Teaching Coping Strategies for Helping ADHD  
Children and Adolescents. Rachel Scott was  
honored last month as one of the nominees for "The  
Virginia Shehee Most Influential Woman Award."  
Rachel was nominated for her years of community  
service and her past and current work on behalf of  
the YWCA Family Violence Program.

In November Courtney Fitzgerald spoke on "An  
Overview of Military Sexual Trauma." In December  
the Christmas gathering will be held at Ralph and  
Kacoo's and speaker Brandy Morgan Stroud will  
speak on "Practicing Mindfulness and Avoiding  
Compassion Fatigue."

If you are interested in speaking at the monthly  
Shreveport NASW meeting or want to recommend a  
speaker please contact Tina Prelow at  
[tinaprelow@va.gov](mailto:tinaprelow@va.gov) or one of the chapter officers.

## NASW National and NASW-LA website access

Both websites can be accessed for  
information by going to  
[www.socialworkers.org](http://www.socialworkers.org) or  
[www.naswla.org](http://www.naswla.org). However,  
some information and  
registering for workshops  
requires you to be a member and you  
must log in.

You have a separate log in for the National  
Office and the NASW-LA Office. You  
can contact the National office by calling 1  
-800-742-4089 and you can contact the  
NASWLA  
Chapter Office by calling  
1-800-899-1984.

## President's Article Continued

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Once again, it will become a component of our future assessments. These are traumatic events and they take a toll. They need to be acknowledged. We know that some of our flood survivors will utilize their resources well and move forward. For others, the road ahead will be difficult. The support systems that have been in place have also been impacted and the normal response time may be longer. The loss could be compounded by poor health, personal stresses, lack of financial resources, and the loss of community. It is okay to grieve that loss. We must acknowledge that loss and not get stuck so we cannot move forward.

It is vital that the social worker deal with their own personal experience before they can actively engage in this response work. In a major disaster area, the potential for shared trauma is a reality. The professional must pay attention and practice self-care. Supervisors need to remain vigilant in identifying the impact of shared trauma on their staff and take appropriate action to protect their staff and the patient/client.

We are so blessed to have you as an NASW member. Please take care of yourselves. We need you in these challenging days ahead.

Proud to be a professional social worker,

## ASI's Member Care Unit

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Starting Monday, June 2<sup>nd</sup>, we will bring to our headquarters in Frederick, MD., the call center operations for our Professional Liability Insurance, now called ASI's Member Care Unit.

Our phone number will remain the same (1.855.385.2160), however there will be a few changes that will add great value to our phone operations:

- ◆ Our members will now be able to be transferred directly to a Licensed Insurance Specialist for additional assistance, or to one of our policy administrators for group insurance information.
- ◆ Our hours of operation will be Monday thru Friday from 8:30 am- to 5:00 pm Eastern Time, and members who need after-hours assistance will have the option to email us for urgent matters.

## Ethics Questions & Dilemmas

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As a service to members, the Office of Ethics and Professional Review (OEPR) provides ethics consultations for current NASW members. Ethic consultations are a resource for members who are experiencing an ethical dilemma. We do not provide advice or tell members what to do. However, we do guide them through the Code and point them to the areas of the Code that address their concerns. We provide dialogue and considerations that allow members to make ethical decisions. We may also refer members to the appropriate areas if their questions do not appear to be related to ethics but are more related to legal issues or standards of practice.

Hours & Contact Info  
(800) 638-8799 ext. 231

Beginning Monday, January 5, 2015, ethics consultations will be provided as follows:

Mondays & Wednesdays  
1:00 pm - 4:00 pm (ET) Ext 223

Tuesdays & Thursdays  
10:00 am - 1:00 pm (ET) Ext 231

## RENEW ONLINE! Fast, Easy, Convenient

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NASW members can renew their memberships online. If your membership expires within the next three months, you are eligible for online renewal.

1. Go to [www.socialworkers.org](http://www.socialworkers.org)
2. Click on "Member Log In."
3. Enter your NASW username and password.
4. Click on "Member Center."
5. Click on "Renew your NASW Membership Online."

You can also renew by phone at 1-800-742-4089.

## New Member Application and Renewal Notice Changes

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Recently the National Office made changes to the mailing address and fax number on the New Member Application form. A new application is available on the National website at [www.socialworkers.org](http://www.socialworkers.org) or via the link on the Louisiana Chapter's website at [www.naswla.org](http://www.naswla.org). The new address is: P.O. Box 791343, Baltimore, MD 21279-1343 and the fax number is 888-551-6096. Please note that membership applications must be mailed to the National Office at the address above.

## NASW National Member Center

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Your Membership Information Is Important to Us! Help us better serve you by keeping your contact information up-to-date.

If there are address, telephone, or e-mail changes you need to make, designations you need to add, or you need to list your specialty practice, go to the National NASW webpage: [www.socialworkers.org](http://www.socialworkers.org) and make the changes online.

How can an NASW Member update their Membership Information On Line?

The national office of NASW has announced that an NASW member can update their membership information on line and help to keep your information up to date and current.

The steps are as follows:

Go to [www.socialworkers.org](http://www.socialworkers.org)

Click on "member's login" and log in.

Click on "update your member profile".

Click on "edit" to update.

Make the changes and click "submit" to complete the process.

By each member making the necessary changes to their information, this will not only make sure that they receive the information from the National office in a timely manner, but from their Chapter office also as we receive your address information from National on a monthly basis.

If you have any problems with the online update, please contact the National office at 1-800-638-8799 and ask for Membership.

If you do not have access to a computer to update your information online you can call the Louisiana Chapter office at (225)346-1234 or (800)899-1984 or email them at [info@naswla.org](mailto:info@naswla.org), with the information that needs to be changed or fax the information to (225)346-5035.

Please act now! We need to know how to find you!

Thank You, The Staff and Board of the Louisiana NASW Chapter

## National Social Work Finder – Important Update

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The Finder connects consumers with licensed social workers quickly at [www.HelpStartsHere.org](http://www.HelpStartsHere.org). The Finder is free to the consumer and is an excellent opportunity for licensed social workers to promote their services, practice and organization. Listings cost \$25.00. This fee is waived for social workers with a current Qualified Clinical Social Worker (QCSW) credential - another benefit for NASW members.

It is important that Licensed MSW and BSW social workers register on the [National Social Worker Finder](http://www.HelpStartsHere.org) online search tool and take advantage of the benefits. The success of the Finder will help ensure the success of the new consumer Website – [www.HelpStartsHere.org](http://www.HelpStartsHere.org) – and the National Social Work Public Education Campaign.

**The public benefits. Social workers benefit. Your chapter benefits.**

## Members Only Legal Consultation

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The Office of General Counsel in the NASW national office has created a new members-only consultation phone line.

Members-Only Legal Consultation Calls: Calls are answered Monday through Thursday from 11:00 to 4:30 ET. All members should be referred through Member Services (800) 742-4089, or directly to the Consultation Line at (202) 408-8600, ext. 592. The member can leave a message, and the call will be returned from the Office of General Counsel. The member can also leave an email address so that resources can be provided if appropriate.

# NASW-LA Welcomes New Members

## Alexandria Region

Armand, Andrea  
Brewster, Christine

## Baton Rouge Region

Andrews, Tyesha  
Bell, Kristen  
Bobrycki, Carsyn  
Bolden, Matthew  
Carpenter, Mallory  
Corkern, Robbin  
Henry, Terry  
Leopold, Nicolette  
McIntosh, Melody  
Mills, Iris  
Rideaux, Cristian  
Scott, Jamica  
Terrell, Rachel  
Thomas, Kaci  
Wooders, Brandon

## Florida Parishes Region

Ard, Ariel  
Armstrong, Tiffany  
Bickham, LaTisha  
Delesdemier, Nicole  
Freeman, Blake  
Futch, Nicole  
Gary, Bridget  
Harrison, Louise  
Hennes, Stephanie  
Mearidy, Tra'Destiny  
Myers, Jacob  
Quigley, Cindy  
Schreiner, Charleen Ciassio  
Siliezar, Ashley

## Lafayette Region

Dagenhart, Megan  
Foster, Constance  
Lovett, Erin  
Sam, Heather  
Trahan, Lillian

## Monroe Region

Estis, Thomas  
Hall, Katherine  
Pegues, Angela  
Stevenson, BriAnna

## New Orleans Region

Banks, Pauline  
Behrens, Elizabeth  
Brewton, Avery  
Figley, Kathleen Regan  
Fitzgerald, Courtney  
Kambi, Nancy  
Keatley, Tucker  
Kyle, Nakeisha  
Major, Barbara  
Mcswain, Avis  
Olson, Virginia  
Orillion, Haley  
Paris, Allyson  
Phillips, John  
Price, Taraz  
Riggs, Shonna  
Saleh, Ilham

## Welcome to all of our new members.

We look forward to meeting  
you at our regional  
meetings, sponsored workshops and  
the annual conference.

Check the NASW-LA  
website out at [www.naswla.org](http://www.naswla.org).

Attend the regional  
meetings and get involved.  
Volunteer opportunities are  
available,  
check with your  
Regional Chair.

## Benefits of NASW-LA Membership

- Be a part of the largest organization of professional social workers in the United States. We have over 130,000 in U.S. and Louisiana has 1,800 members.
- Since we are accessible on more of a local level, there is more opportunity to go to educational and networking meetings and conferences.
- Great way to build your network of colleagues and friends.
- Plus, for members only, you get many discounts and services, such as workshops and annual conference, car rental, hotel, credit cards, etc.
- NASW has a liability insurance that can cover you if there should ever be a time that a client may file a grievance.
- There is also other insurance offered including group term life, long-term liability, hospital daily cash, or accidental death & dismemberment.
- NASW gets involved in legislative issues that affect their members and the member's clients. We also, have PACE (Political Action Candidate Election) to help elect people to political office that has the same type of values that the social work profession needs.

Join NASW On-Line at [www.socialworkers.org](http://www.socialworkers.org) or  
call 1-800-638-8799 for a mailed application.



**Social Workers**  
Help starts here.

National Association of Social Workers – Louisiana Chapter  
700 North 10<sup>th</sup> Street – Suite 200 – Baton Rouge, LA 70802  
225-346-1234 \* (Fax) 225-346-5035 \* 800-899-1984

# Continuing Education Program

*Karen D. Smith, Program Director*

The 2016-2017 NASW-LA Continuing Education Program - "The Yellow Book", became available on the NASW-LA website in late August 2016. We are offering 84 workshops all over the state with at least 3 in each region. Many have begun to register. Check out the offerings on the NASW-LA website, under Continuing Education, Sponsored Workshops. You can print out the entire Yellow Book or just review it online. You can look at each month's offerings and then print out the Registration form for the month that you want to register and mail, scan and email or fax it to us.

You can also go to the Calendar that is located on the bottom right hand side of the Home Page of the website and find the month you want to attend a workshop and click on the workshop. A summary of the workshop will come up and at the end of the summary you can click on Log In if you have attended other workshops in the past and know your username and password.

If you do not remember your user name and password, call the Chapter Office so that they can give you that information and/or reset your information.

If this is your first time attending then you would click on Create An Account and complete the information. After Logging In or Creating An Account you would click on the Register Button at the top of the summary of the workshop that you were reviewing. From there you would follow the directions to check out, enter your credit card information and complete the transaction. Once completed you will receive a confirmation email stating that you are registered and have paid for the workshop.

We look forward to you attending the various workshops this upcoming Program year. Thanks for your support!

## Annual Conference 2017

*Karen D. Smith, Program Director*

The 2017 NASW-LA Annual Conference is fast approaching. The Annual Conference Committee and staff have been working since August to get the Registration Brochure completed and off to the printer. We are in the final stages of that process and plans are to have it to the printer in early November so that it can be mailed out in early December. We will post updates on Facebook as we get nearer to the mailing date and on our website. Once again we are very excited about the upcoming Annual Conference with new topics and new presenters. We are also looking forward to seeing all of our friends. Mark your calendars and save the date.

We have reviewed the evaluations that were completed and returned to us and we will begin in this issue of the newsletter to attempt to answer some of the questions and concerns.

**#1 - Allow CEUs for LPC's who pay for the Business Luncheon** - NASW-LA works with the LPC Board, the LMFT Board, Addiction Counselors and School Social Workers for the Continuing Education Program (Yellow Book) and the Annual Conference. We send them all of the details about the workshops, including summary, presenter information and how we classified the workshop. Those boards then review the information using their laws, rules and regulations and advise us which workshops, etc., are approved for CEUs. We then add that information to the CEU Reporting Form. The LPCs would need to talk to their Licensing Board regarding having them approve the Business Luncheon for CEUs for LPCs.

**#2 - Conference participants should be able to order t-shirts when they register.** In the 2017 Annual Conference Registration Brochure we will have an order form for the 2017 Annual Conference T-shirts. When an attendee sends in their registration form they can include their order for the conference t-shirt. Attendees that pre-ordered their t-shirt will be able to pick them up on Wednesday, March 15, 2017 at the T-Shirt Table. We will have additional t-shirts to sell at the conference.

**#3 - Several of the presentations I attended were not given by the person that was scheduled to give it. Speakers basically gave a disclaimer that they were not prepared.** The registration brochure is prepared and mailed out in December of every year. While every presenter does sign a confirmation form stating that they will be presenting on a specific date and time, there are instances that come up that prevents them from fulfilling that obligation. When we are notified by the presenter that they will not be able to speak, we make every effort to obtain another presenter that is knowledgeable about the topic that is to be presented. In some instances that was not possible and on the first day of the conference we have made an announcement and attendees that have signed up have come to the Office and exchanged their tickets for another workshop. In the past we have had to do this because of a death in the family of the presenter, traffic issues on way to conference, and this past year, the presenters were called to active duty and were not back for the conference. We are sorry that the presenters gave the attendees a disclaimer, as those fill in presenters are very seasoned presenters and are very knowledgeable about the topic they were presenting. If any changes to presenters is announced at the Opening Plenary on Wednesday and attendees can change their workshops following the Opening and Keynote.

**#4 - Instead of providing bags at registration, why not provide USB's with all of the presentations included.** NASW-LA does ask for the presentations of all of our presenters, however, all the presenters are not inclined to do so. Those that do allow us to have their presentations do so after the conference and we then place those presentations on our website under Continuing Education, Annual Conference.

Next issue of the newsletter we will address the hotel location, parking and the food. Stay tuned.

**SAVE THE DATE  
2017 NASW-LA ANNUAL CONFERENCE  
March 15-17, 2017  
Hilton Capital Center**

# Practice Alerts - PQRS Penalty & 2016 Timeframe

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Members who are Medicare providers should pay close attention to the **deadline of November 30, 2016** if they would like to file for an informal review of their PQRS 2015 penalty. You can view the Practice Alert by clicking on the link below:

<http://www.socialworkers.org/includes/newIncludes/homepage/NEGATIVE%20PQRS%20PAYMENT%20ADJUSTMENT%20FOR%202017.pdf>

“PQRS Ends in 2016,” <http://www.socialworkers.org/includes/newIncludes/homepage/PQRS%20Document.pdf>. Members who are Medicare providers need to submit PQRS codes for 2016 to avoid a penalty in 2018.

## Give the Gift of NASW Membership

---

Share your appreciation for NASW and its benefits with your family, friends and colleagues. Give the gift of membership! Your gift recipient will enjoy:

- Free and discounted Continuing Education programs
- Personal assistance with Licensing and social work practice questions
- Consultations for Legal and Ethical dilemmas
- Advocacy for social workers and their clients
- And much more!

NASW Membership includes National, State and Local affiliation, all for the same price:  
Information from the National office on Ethics, Legal issues, insurance reimbursement,  
Specialty Practice Sections of Social Work, Medicare and Medicaid  
Information from the State Licensure  
Continuing Education programs,  
Advocacy with the state legislature  
Activities with Local Units including networking events, educational programs,

Give the Gift of NASW Membership for Christmas, Hanukkah, Birthdays, or Graduation.

Go to <http://www.socialworkers.org/join.asp> or contact NASWLA for more information. It may be the best gift you'll ever give.



## WHAT DOES NASW DO FOR ME?

### NASW Connects You With The Social Work Community

- A. Your dues payment gives you three membership levels:
- National NASW
  - Louisiana State Chapter
- B. Local/Regional Unit

### The Regional Units Offers Monthly Meetings Where You Will Find

- Opportunities to connect with other professional social workers in your community
- Local employment opportunities announced at the meetings
- Resource networking – sharing information about existing and new community resources you can use in your social work practice
- Free or low cost continuing education events at most monthly meetings
- Unit and community social work events announced in Chapter newsletter, Chapter website and Facebook postings
- Participation in local Social Work Month events, supporting your profession

### Professional Social Work Information And Resources On The Chapter And National Web Sites Including:

- Reimbursement information
- Licensing information/updates
- Professional social work credentials
- Social work resources
- Workforce and salary information
- Legislative Update
- Continuing education announcements

- Social work practice information
- Practice standards
- Social work research

### **NASW Advocates For You Any Your Profession**

- A. Legislative
  - NASW-LA employs a lobbyist to provide legislative service for members
  - NASW maintains an annual legislative agenda to promote and move forward legislation which benefits professional social workers and the clients we serve. Past successes include:
    - Social workers eligible to be Medicare providers—1989 (National)
    - LCSW licensure in Louisiana —1972;1999; and 2000 (NASWLA)
    - Social Work Title Protection—1999 (NASW-LA)
    - Clinical Judgment/No Liability for duty to warn—1999 (NASW-LA)
  - Legislative networks on the National and Chapter level provide NASW members the opportunity to advocate with policy makers using informed and professional communication
  - Provide support for an annual Legislative Lobby Day event hosting social work students from state universities
- B. NASW-LA and NASW PACE make contributions to federal and state legislators as well as other leadership positions
- C. Louisiana Licensure Board Advocacy
  - Professional staff attend Licensure Board meetings to advocate on behalf of social workers
- D. Updates and changes to the licensure rules are communicated to members through the Chapter’s Newsletter and through professional consultation on licensure issues is available to members by calling the Chapter office
- E. Employment Opportunities and Services
  - National and Chapter maintain employment listings for professional social workers
  - NASW-LA advocates with agencies and organizations to hire professional social workers

- F. NASW provides the very best professional liability insurance tailored just for professional social workers. Disability insurance, auto, home, and renters insurance is also available for members.

### **NASW Provides You With Accessible And Affordable Continuing Education Opportunities**

- A. All members of NASW receive discounts on all continuing education events. The NASW-LA develops and provides face to face CEUs throughout the state in its annually produced "Yellow Book".
- B. NASW-LA's Regional units provide continuing education workshops annually at no cost for members or substantial savings on registration costs including those for required courses
- C. Online courses and home studies are available to members.
- D. The NASW Conference is the largest social work in the state, bringing 750-800 social workers together annually. The Conference provides opportunities for all required continuing education courses.
- E. LCSW Prep Courses are provided twice a year to assist social workers in obtaining licensure.
- F. Ongoing new continuing education course development is planned to meet the changing needs of social work practice.

### **NASW Sets The Standards For Ethics And Accountability**

- A. When you join/renew your NASW membership, you commit in writing with your signature to uphold the Code of Ethics. NASW maintains an ethics review process where a consumer can file a grievance against a member for violation of the Code of Ethics.
- B. Members have access to National and Chapter resources for ethics consultation at no cost.
- C. National and Chapter offer ethics training workshops.
- D. Members are provided connection to legal resources by the Chapter through the National/ASI offices.



**EAPrefer™**

Connecting Qualified Social Workers  
with Employees Who Need Them™

---

50 Citizens Way, Suite 304  
Frederick, Maryland 21701

866-307-2325  
[www.EAPrefer.org](http://www.EAPrefer.org)

## EAPrefer™

Beginning in January, 2012 NASW will launch EAPrefer™ in Louisiana. EAPrefer is an exciting new benefit – solely for NASW members - that puts your expertise and experience as social workers to use as Employee Assistance Professionals.

By participating in EAPrefer, Louisiana NASW members can provide much-needed services to the community through the workplace, helping employees with issues ranging from substance abuse to childcare. Members have the opportunity to receive referrals from EAP network providers through a program that allows them to easily match qualified social workers with clients in need.

“I think this is a terrific new benefit for our members”, said Carmen Weisner, NASW-LA Executive Director. “Participating in EAPrefer can provide an excellent opportunity for our members to build their private practice or supplement their existing income, with a program tailored to fit their schedule.”

EAPrefer has made it easy for members to participate by prescreening and negotiating with select EAP network providers in Louisiana to provide fair compensation. EAPrefer has also reduced much of the paperwork and administrative burden by creating an easy system for members to sign up and begin receiving referrals.

To learn more about EAPrefer, requirements for participation, and to sign up please visit [www.eaprefer.org](http://www.eaprefer.org) or call 866-307-2325 to speak with a representative.

EAPrefer™ is a program of NASW Assurance Services Inc., a wholly-owned subsidiary of the National Association of Social Workers (NASW).



### Our Vision:

- Working to keep children safe
- Helping individuals and families become self-sufficient
- Providing safe refuge during disasters



# Make a note!

On Monday, July 11, the Louisiana Department of Children and Family Services will launch a toll-free number

**855-4LA-KIDS (855-452-5437)**

for anyone in the state to call and report child abuse or neglect.

*One number, 24 hours a day, 7 days a week to speak to a trained child welfare worker to report possible abuse and neglect.*

By launching a centralized intake system, workers will be able to provide a more consistent screening and decision making process of child abuse and neglect reports statewide. This will allow local child protection investigation workers with DCFS more time in the field completing investigations.

This new number will replace all previous local DCFS numbers used in the past to report child abuse to the Department.





# Brentwood

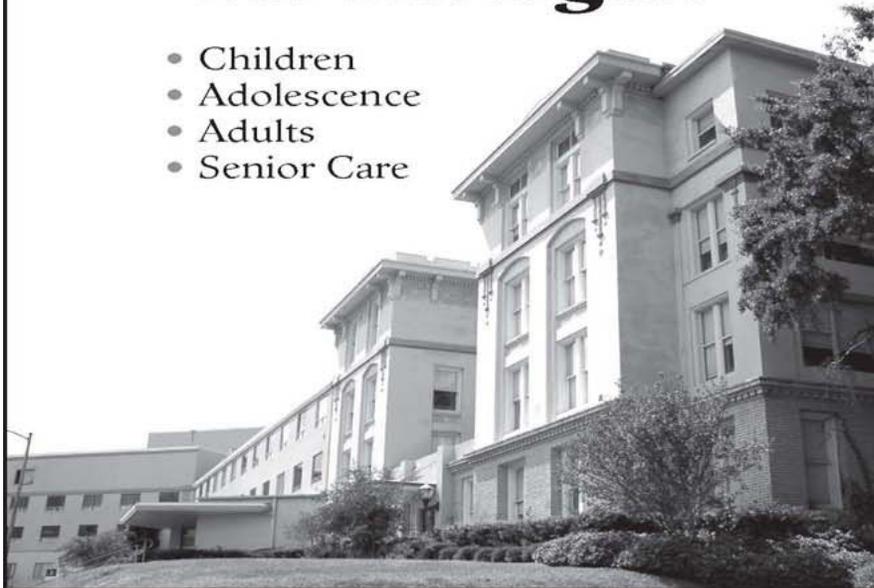
*Helping Families in Times  
of Crisis Since 1971.*

## ***Behavioral Health Services for:***

- Child & Adolescent Problems
- Depression
- Suicidal Thoughts
- Severe Anxiety
- Psychosis
- Schizophrenia
- Alcohol & Drug Dependency
- Senior Care/Older Adult Issues

## ***Treatment For All Ages:***

- Children
- Adolescence
- Adults
- Senior Care



**(318) 678-7500**

**(877) 678-7500**

**[www.brentwoodbehavioral.com](http://www.brentwoodbehavioral.com)**

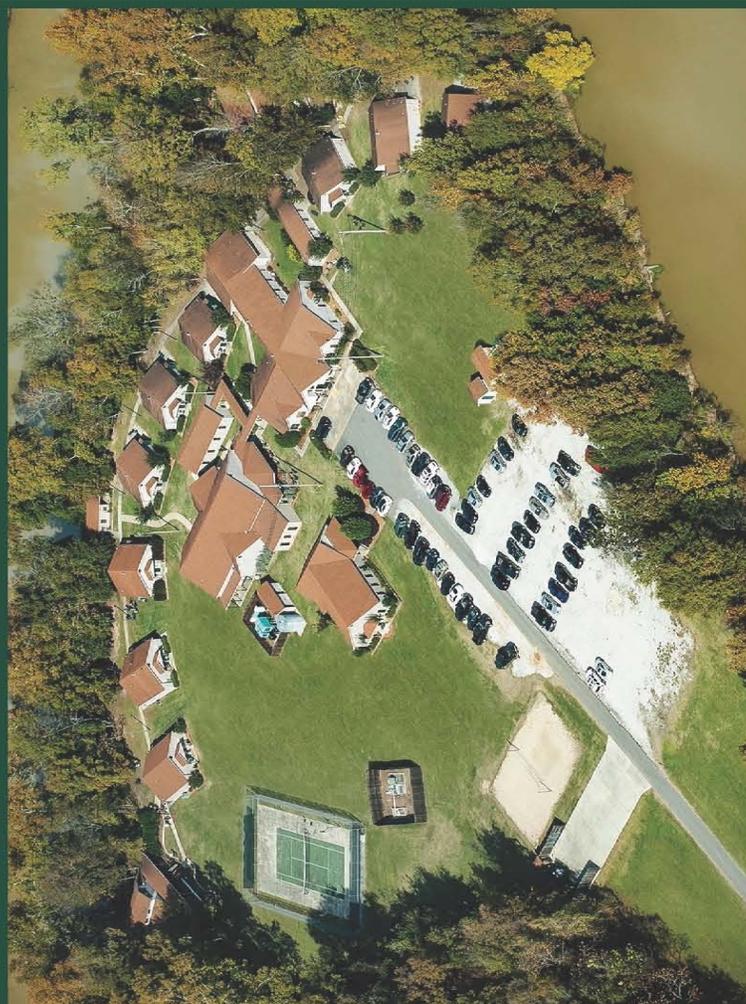
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1-800-203-6612  
[www.palmettocenter.com](http://www.palmettocenter.com)



## Specializing in Treatment for:

- Substance Dependence
- Dual Diagnosis
- Other Co-Existing Addictions
- 3-Day Evaluation for Professionals
- 6-8 Week Relapse Track

Now Offering Intensive Outpatient Treatment Programs in Alexandria, Bossier, Lafayette, Lake Charles, and Monroe, Louisiana!



# longleaf hospital

Psychiatric & Substance Abuse Treatment

44 Versailles Blvd.  
Alexandria, La. 71303  
(318) 445-5111

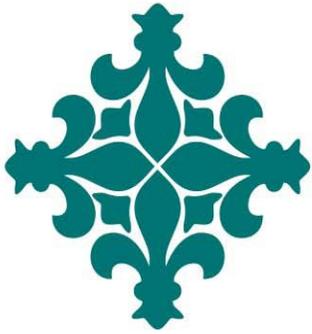
[www.longleafhospital.com](http://www.longleafhospital.com)

1-800-737-3808



# Greenbrier

BEHAVIORAL HEALTH HOSPITAL



WESTEND  
HOSPITAL



Optima  
SPECIALTY HOSPITAL



## NASW-CA Online Program

Continuing Education  
That Fits **Your Life**

Take courses anytime, anywhere  
CEUs accepted in 40 states

### **FURNISHED OFFICES TO SUBLET AT 7341 JEFFERSON HWY., BATON ROUGE, LA 70806**

Katherine Volk, LCSW, and Suzie Perry, LCSW,  
are cutting their practices to part-time.

We have a tastefully decorated suite to sublet  
for three to four days per week.

Our office is located in the center of town,  
near Corporate Blvd.

Directly behind Town Center,  
this is a desirable location.

The suite consists of a waiting room,  
two therapists' offices, and a restroom.  
Space available on Tuesdays, Thursdays,  
Fridays, and Saturdays.

Reasonable fee includes shared rent,  
cleaning services, Entergy,  
use of WiFi, copy machine,  
microwave and refrigerator.

Interested in subletting this space,  
call Katherine Volk at 225-773-8314 or  
Suzie Perry at 225-936-5512.

If you're not interest, please tell your friends.

## **LCSW CLINICAL SUPERVISION**

**Covington, Louisiana**

**11 Years Clinical Experience  
Individual and Group  
Supervision available**

**Karen Kirk, LCSW-BACS  
(985) 590-9034  
[www.karenmkirk.com](http://www.karenmkirk.com)**

## NASW National and NASW-LA website access

Both websites can be accessed for information by going to [www.socialworkers.org](http://www.socialworkers.org) or [www.naswla.org](http://www.naswla.org). However, some information and registering for workshops requires you to be a member and you must log in. You have a separate log in for the National Office and the NASW-LA Office. You can contact the National office by calling 1-800-742-4089 and you can contact the NASWLA Chapter Office by calling 1-800-899-1984.

The National Office updated their system at the beginning of July 2014. There was a small group of users whose logins/passwords caused an error during the process. These were passwords that were less than 6 characters. If you had a password with less than 6 characters or are having problems logging into the National website, then please contact call the National Office number listed above.

**Office space available. Lee Drive, Baton Rouge, near LSU.  
Neat, comfortable. Reasonable rent.  
Contact Joe Delatte, LCSW @ 225-766-8959.**



## Private Practice Style Office for Rent

**Baton Rouge  
Off Sherwood Forest near Interstate 12**

**We have an office building uniquely designed for single therapists, with united arranged in an attractive setting along with other professionals (LCSW, LPC, Ph.D.).**

**The office is perfect for privacy - it has a designated, private waiting room for your clients only, and a separate exit door from your treatment room so your clients do not cross paths.**

**\$695 a month. Includes utilities, fax line and alarm system.**

**Email: [drj@drjulienelson.com](mailto:drj@drjulienelson.com)**



## Certified School Social Work Specialist (C-SSWS)

Social workers who hold the C-SSWS have:

- A current NASW membership;
- An MSW degree from an institution accredited by the Council on Social Work Education (CSWE);
- Documented two (2) academic years of paid, supervised, post-MSW experience as a school social worker in a school setting;
- Provided an evaluation from an approved supervisor;
- Provided a reference from an MSW colleague;
- One of the following: current ACSW, DCSW, current state exam-based social work license, current state exam-based school social work license/certification, or passing score on ASWB exam;
- and Agreed to adhere to the NASW *Code of Ethics*, the NASW *Standards for School Social Work Practice*, and the NASW *Standards for Continuing Professional Education*, and are subject to the NASW adjudication process.

Call the National Office at  
202-408-8600 Ext: 409



### DIA LEARNING PRESENTS: 5 NEW ON-LINE CONTINUING EDUCATION ETHICS COURSES FOR NASW-LOUISIANA

DIA Learning announces 5 programs now available in our ethics education series. Each course is approved for **12** Educational Hours for Social Workers by the NASW-Louisiana Chapter. The course topics are: Persistent Vegetative State (The Schiavo case), Patient Safety, Dying Well (End of Life Care), Stem Cell Research and NICU (Issues of Life and Death). The courses were developed with the busy professional in mind and contain high quality video documentary, text and quiz components. The courses can be accessed from any computer and completed at your own pace. The cost of each course is \$120. To sign up for or test drive the courses, logon to <http://ethicsprograms.com> or contact Dan Mueckl at [danmueckl@dialearning.com](mailto:danmueckl@dialearning.com) or 314-533-4327.

**yourceus.com** your source for counseling ceus

## ON-LINE CEUS

**Exceptional Quality of Learning  
Convenient and Affordable  
NASW Approved**

You can now get CEUs from the comfort of your home or office. yourceus.com offers high quality continuing education courses for social workers and other counseling professionals completely online in an easy to use format. Immediate access, no waiting to begin. Courses may be completed in one sitting or many sittings. Courses are certified by the National Approval Program of NASW for core and ethics hours in many states including Louisiana.

- **Ethical Decision Making: A Primer for Mental Health Clinicians** 5 contact hours
- **What Every Mental Health Clinician Needs to Know about Sexual Harassment** 3 contact hours
- **Assessment for Suicidality: A Primer for Mental Health Clinicians** 3 contact hours
- **Understanding Stress: An In-depth Guide for the Mental Health Clinician** 5 contact hours
- **Today's Street Drugs: A Detailed Overview for Mental Health Clinicians** 5 contact hours
- **Understanding Antidepressants: A Detailed Overview for Mental Health Clinicians** 4 contact hours
- **Leadership, Authority and Ethical Decision Making for the More Advanced Clinician** 5 contact hours
- **...and a number of other courses**

For more information, go to [www.yourceus.com](http://www.yourceus.com)  
or call us toll free at **888-247-1991**  
(24 hour phone support)

# Get Superior NASW-Endorsed Malpractice Coverage for Less!

**Plus, we've added up to 15% additional discounts for individuals ... and, we've made it easier than ever!**

*How can NASW Assurance Services do this? We've learned a lot from our years of experience of program management, and designed a new program even more focused on NASW member needs and interests. And thanks to our new program administrator, CPH and Associates, we're able to pass on significant administrative cost savings to you in enhanced benefits and better pricing.*



## PROGRAM HIGHLIGHTS:

- NASW Risk Retention Group is licensed and regulated by the federal government and receives strong A rated backing from Lloyd's, London, known for its 324-year track record of paying every valid policyholder claim.
- Includes benefit from Prior Acts Coverage, making new, enhanced program benefits retroactive to your current policy initiation date provided you had continuous NASW coverage and your application is approved during underwriting.
- This is the only program endorsed by NASW with NASW ASI management, oversight and advocacy on your behalf to keep costs low, enhance benefits, and assist members unfairly turned down for coverage or renewal.
- You can save money with NEW 5% on-line application discount and 10% risk management education discounts (for individuals).
- Enjoy extended customer service hours (evenings and Saturdays) and easy on-line enrollment process with same day policy and proof of coverage once accepted.

## ENHANCED BENEFIT HIGHLIGHTS:

- **Enhanced:** \$35,000 Licensing Board Coverage and \$35,000 Wage Loss Coverage automatically included (up from \$5,000 each)
- **New:** Health Information – HIPAA Privacy Coverage (\$25,000)
- **New:** Emergency First Aid Coverage (\$15,000)
- **New:** First Party Assault Coverage (\$15,000)
- **New:** Medical Payments Coverage (\$50,000)

**PLUS ... you now have access to a lawyer-staffed Risk Management Help Line to answer your claims-related questions.**

- Supplemental Liability Coverage (for clients tripping and falling in office)
- No deductible
- Your choice of coverage amounts from \$1 million/ \$3 million up to \$2 million/\$4 million (or up to Virginia requirements)



**Don't assume that renewing your old policy automatically gives you enhanced coverage! To obtain the enhanced, new policy you must take action: call 855-385-2160 or enroll at [www.naswassurance.org/pli/professionals](http://www.naswassurance.org/pli/professionals). It's quick and easy!**

# REFRESH YOUR HIPAA Training

## NASW is Here to Help

**MEMBERS:** \$35 for one course  
\$99 for multi-course package

**NON-MEMBERS:** \$45 for one course  
\$129 for multi-course package

The 2013 Omnibus HIPAA Rule establishes new requirements for health and mental health professionals. NASW's Legal Defense Fund and its partner, Medelearn, have updated the online HIPAA training courses tailored for social workers. These include HIPAA privacy and security as well as HITECH Act provisions. Who should take these courses? Any social worker who works in a setting or practice where insurance companies are billed directly for services will benefit.

- Engaging e-learning experiences including professional graphics and work scenarios.
- Basic and Advanced level courses.
- Instant test scores. Test until you pass!
- Immediate access to print "Certificate of Completion" for audits.
- One-year access to course content.
- CE Credits earned (in some states).

For more information visit: [www.medelearn.org/nasw](http://www.medelearn.org/nasw)



medelearn

## Membership in NASW is an Investment in Your Career

Whether you are a social work student or degreed professional, whether you work with clients or with communities or organizations, the National Association of Social Workers (NASW) has the resources and professional development opportunities to enhance your education, build your career, and advance you as a social work professional.

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**Partner with the  
Association that  
supports your studies,  
work, and career.  
JOIN NASW TODAY.**

**[www.socialworkers.org](http://www.socialworkers.org)  
202.408.8600 ext. 499  
800.742.4089**

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- Entry into a community of nearly 150,000 colleagues who support each other and the profession
- Automatic chapter membership at no additional cost for a local connection to continuing education, news, and issues affecting social work practice where you live or work
- Discounted membership rates for students and social workers just entering the field
- Access to career advancement services of the NASW online career center, including résumé, cover letter, and interviewing tips, and all features of JobLink, NASW's social work job bank
- Multiple opportunities throughout the year to take free webinars and earn CE credit
- Free NASW WebEd online courses that offer CE credit
- Specialty sections for practice-specific information and resources, member-to-member networking, and opportunities to earn additional free CE credit
- Professional credentials that can energize your career and increase your marketability
- Affordable professional liability and personal insurance for protection on the job and at home
- Members-only information on legal issues affecting the profession
- Advocacy on Capitol Hill for the future of our profession and viability of our workforce for years to come

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**[www.socialworkers.org](http://www.socialworkers.org)**

## 50 THINGS YOU CAN DO AS A MEMBER OF NASW

- 1) SUPPORT YOURSELF AND YOUR PROFESSION THROUGH *YOUR* PROFESSIONAL ASSOCIATION.
- 2) AFFIRM YOUR COMMITMENT TO THE NASW CODE OF ETHICS.
- 3) RECEIVE THREE MEMBERSHIPS FOR ONE PRICE: NATIONAL, STATE, AND LOCAL.
- 4) RECEIVE 10 ISSUES ANNUALLY OF THE AWARD-WINNING **NASW News**.
- 5) DEPEND UPON PAID PROFESSIONAL NATIONAL AND CHAPTER STAFF WORKING DAILY FOR YOU AND ON YOUR BEHALF.
- 6) NETWORK WITH LOCAL SOCIAL WORKERS AT REGULAR BRANCH MEETINGS.
- 7) MAKE A DIFFERENCE BY JOINING WITH OTHER SOCIAL WORKERS IN ADVOCACY EFFORTS TO PROTECT VULNERABLE POPULATIONS AND NEEDED SERVICES.
- 8) LEARN THE LATEST INFORMATION ABOUT SOCIAL WORK LICENSURE IN TENNESSEE.
- 9) GAIN PROFESSIONAL RECOGNITION FROM THE SOCIAL WORK PUBLIC IMAGE CAMPAIGN.
- 10) UTILIZE NATIONAL AND STATEWIDE TOLL-FREE INFORMATION LINES FOR MEMBERS.
- 11) ACCESS "MEMBERS ONLY" SECTIONS OF YOUR OWN NATIONAL PROFESSIONAL WEBSITE: [WWW.SOCIALWORKERS.ORG](http://WWW.SOCIALWORKERS.ORG).
- 12) KEEP UP TO DATE ON INFORMATION IMPACTING SOCIAL WORKERS IN TENNESSEE THROUGH REGULAR MEMBER E-NEWSLETTERS.
- 13) RECEIVE MEMBER ONLY ACCESS TO EXCELLENT MALPRACTICE INSURANCE AT GREAT RATES.
- 14) BE PROTECTED BY PROFESSIONAL LOBBYING FOR YOU AND YOUR PROFESSION AT THE STATE AND NATIONAL LEVEL.
- 15) HELP ELECT PACE-ENDORSED CANDIDATES SUPPORTING SOCIAL WORK ISSUES.
- 16) RECEIVE A 20 – 30% DISCOUNT AND BE NOTIFIED FIRST ABOUT NASW CONTINUING EDUCATION EVENTS IN YOUR AREA AND ACROSS THE STATE.
- 17) HAVE YOUR QUESTIONS ANSWERED ON LICENSURE AND ETHICS.
- 18) RECEIVE INTERNET ACCESS TO THE PROFESSION'S PREMIERE JOURNAL, **SOCIAL WORK**.
- 19) TAKE ADVANTAGE OF LEADERSHIP OPPORTUNITIES IN LOCAL, CHAPTER, AND NATIONAL POSITIONS.
- 20) PARTICIPATE IN, OR BENEFIT FROM, STATEWIDE COMMITTEES INCLUDING CONTINUING EDUCATION, ETHICS, LEGISLATIVE AND MEMBERSHIP SERVICES.
- 21) DEVELOP NEW SKILLS THROUGH VOLUNTEERING.
- 22) ATTEND QUALITY CONTINUING EDUCATION ACTIVITIES ORGANIZED BY THE CHAPTER AND AT YOUR LOCAL BRANCH LEVEL. FREE ON-LINE CEUs ARE ALSO BEING PROVIDED ON THE NATIONAL WEBSITE.
- 23) LEARN ABOUT WORKSHOPS OFFERED BY OTHER ORGANIZATIONS THAT HAVE RECEIVED CEU APPROVAL FROM NASW.
- 24) JOIN OVER 50,000 MEMBERS IN THE ACADEMY OF CERTIFIED SOCIAL WORKERS (ACSW).
- 25) HAVE YOUR CLINICAL SKILLS NOTED BY OBTAINING THE DIPLOMAT IN CLINICAL SOCIAL WORK (DCSW).
- 26) LEARN ABOUT YOUR RIGHTS AND RESPONSIBILITIES THROUGH LEGAL BRIEFS AVAILABLE TO ASSIST MEMBERS IN UNDERSTANDING LEGAL ISSUES THAT IMPACT THE PROFESSION.
- 27) USE "SOCIAL WORK SPEAKS" TO FIND NASW POLICIES ON MAJOR HUMAN SERVICES ISSUES.
- 28) USE THE SOCIAL WORK FINDER ON [WWW.HELPSTARTSHERE.ORG](http://WWW.HELPSTARTSHERE.ORG) TO RECRUIT NEW CLIENTS AND LOCATE SOCIAL WORKERS AROUND THE NATION.
- 29) OBTAIN CERTIFICATION IN YOUR SPECIALTY AREA.
- 30) BE RECOGNIZED AND RECOGNIZE OUTSTANDING SOCIAL WORK PRACTICE THROUGH LOCAL, STATE AND NATIONAL "SOCIAL WORKER OF THE YEAR" AWARDS.
- 31) JOIN A SPECIALIZED PRACTICE SECTION FOR NETWORKING, IDEA-SHARING, AND ADDITIONAL INFORMATION.
- 32) PARTICIPATE IN GRASSROOTS LEGISLATIVE ADVOCACY AT LOCAL, STATE, AND NATIONAL LEVELS ON SOCIAL JUSTICE AND PROFESSIONAL ISSUES.
- 33) RECEIVE ACCURATE INFORMATION ABOUT SOCIAL WORK SALARIES IN TENNESSEE.
- 34) USE THE LIBRARY/VIDEO SERVICES FROM THE CHAPTER OFFICE.
- 35) ACCESS SPECIFIC INFORMATION ABOUT STANDARDS FOR YOUR FIELD OF PRACTICE.
- 36) ADVERTISE YOUR OWN SERVICES AND WORKSHOPS TO OTHER SOCIAL WORKERS AT LOW COST.
- 37) BENEFIT FROM NASW'S EFFORTS TO DEFINE WHAT SOCIAL WORK IS AND DOES FOR THE PUBLIC, THE MEDIA, AND THE LEGISLATURE.
- 38) RECEIVE REGULAR LEGISLATIVE UPDATES ON PROPOSED LEGISLATION IMPACTING SOCIAL WORKERS AND OUR CLIENTS.
- 39) HELP DISPEL MYTHS ABOUT SOCIAL WORK.
- 40) USE CONTACTS FOR SOCIAL WORK INFORMATION IN ALL 50 STATES.
- 41) GET ASSISTANCE WITH EMPLOYMENT AND LICENSURE WHEREVER YOU RELOCATE.
- 42) PURCHASE T-SHIRTS, COFFEE MUGS, AND OTHER ITEMS THAT CELEBRATE YOUR PROFESSION.
- 43) PARTICIPATE IN SOCIAL WORK MONTH AND 'SOCIAL WORK DAY ON THE HILL' ACTIVITIES.
- 44) ADVANCE PROFESSIONALLY BY PUTTING NASW MEMBERSHIP ON YOUR RESUME.
- 45) SIGN UP FOR SPECIALTY JOURNALS OR A SPECIALITY PRACTICE SECTION WITH INFORMATION AND CEUs IN YOUR AREA OF PRACTICE.
- 46) GET MEMBER DISCOUNTS ON RENTAL CARS, HOTELS AND OFFICE PRODUCTS.
- 47) SHOP NASW PRESS'S VIRTUAL BOOKSTORE: [WWW.NASWPRESS.ORG](http://WWW.NASWPRESS.ORG).
- 48) GET GROUP INSURANCE FOR TERM LIFE, DISABILITY, HOSPITAL DAILY CASH, AND ACCIDENTAL DEATH.
- 49) HELP PROTECT THE PUBLIC FROM UNETHICAL SOCIAL WORK PRACTICE.
- 50) ... AND THE LIST COULD GO ON AND ON AS THOUSANDS OF SOCIAL WORKERS JOIN TOGETHER FOCUSED ON OUR CORE VALUES OF *SERVICE, SOCIAL JUSTICE, DIGNITY AND WORTH OF THE PERSON, IMPORTANCE OF HUMAN RELATIONSHIPS, INTEGRITY AND COMPETENCE.*

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## SAVE the DATE

### 2017 NASW-LA Annual Conference

March 15 - 17, 2017

Hilton Capitol Center

## Employment Opportunities

*Please visit our website, [www.naswla.org](http://www.naswla.org),  
for more information on the employment opportunities that we have become aware of.*

## Join the NASW Advocacy Network Listserv

Take Action on the Federal Issues Important to Social Workers!  
By joining the advocacy network listserv, you will receive periodic updates and action alerts, geared specifically to the areas in which you indicate an interest, via e-mail from NASW's government relations staff.

To join NASW's advocacy network listserv,  
please visit [www.socialworkers.org/advocacy/networkNew.asp](http://www.socialworkers.org/advocacy/networkNew.asp).

Send a Letter to Your Member of Congress  
NASW's Congress Web system assists you in preparing and sending e-mails or letters on key federal issues to your Members of Congress.

To proceed directly to Congress Web,  
please <http://63.66.87.48/cweb4/index.cfm?orgcode=NASW>

## ADVERTISING

Call the Chapter Office for details regarding sponsorships, advertising and links to the website. Publishing ads in the NASW-LA Newsletter and/or on the NASW-LA website is at the discretion of the association and the association reserves the right to deny placement.

### DEADLINE DATES

Deadline Dates vary according to the publication of the newsletter. Generally, the 15<sup>th</sup> of the month is the deadline for all newsletter information. The newsletter is scheduled to go to print on odd numbered months.